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| Substitute Form PTO-1449 (Modified) | U.S. Department of Commerce Patent and Trademark Office | Attorney's Docket No. 13906-114001 | Application No. 10/784,196 |
| Information Disclosure Statement by Applicant (Use several sheets if necessary) | | Applicant Peter Gernold | |
| | | Filing Date February 24, 2004 | Group Art Unit 2166 |
| (37 CFR §1.98(b)) | | | |

U.S. Patent Documents

| Examiner Initial | Desig. ID | Document Number | Publication Date | Patentee | Class | Subclass | Filing Date If Appropriate |
|------------------|-----------|-----------------|------------------|----------|-------|----------|----------------------------|
| | AA | | | | | | |
| | AB | | | | | | |
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Foreign Patent Documents or Published Foreign Patent Applications

| Examiner Initial | Desig. ID | Document Number | Publication Date | Country or Patent Office | Class | Subclass | Translation | |
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| | | | | | | | Yes | No |
| | AL | | | | | | | |
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| | AP | | | | | | | |

Other Documents (include Author, Title, Date, and Place of Publication)

| Examiner Initial | Desig. ID | Document |
|------------------|-----------|---|
| /LH/ | AQ | SAP CRM 3.1, "The Administration Console user manual," Walldorf, Germany: SAP AG, December 2002, pp.1-92. |
| | AR | |
| | AS | |
| | AT | |

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| Examiner Signature /Leon Harper/ | Date Considered 03/31/2008 |
| EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. | |